



QUALITY, SAFETY AND ENVIRONMENTAL POLICY

Medial International S.p.A., a modern and well-organized company operating in both national and international markets, is aware that the quality of its products and services, achieved through many years of experience in the industry, cannot be separated from a careful commitment to safeguarding workers' health and safety and protecting the environment.

La sfida che Medial International S.p.A. si pone è quella di continuare a mettere in primo piano e come obiettivo primario il soddisfacimento delle aspettative dei clienti delle parti interessate, combinando la propria azione con le esigenze di un'economia sostenibile e con la tutela del benessere dei propri collaboratori.

For this reason, Management has long been committed to establishing and maintaining an Integrated Management System for Safety and Environment, certified according to **ISO 45001:2023** and **ISO 14001:2015** standards, which complements and completes the Quality Management System already certified in accordance with **ISO 9001:2015**.

The Management System forms the basis for the continuous growth of the company structure and its organizational and methodological framework. It ensures consistent service over time and promotes uniform working methods among both internal and external collaborators through common and standardized procedures.

The objectives pursued by Medial International S.p.A. are:

- Understanding customer needs in order to provide products and services that fully meet their expectations and requirements, while monitoring customer satisfaction levels;
- Developing and maintaining a process control system focused on problem prevention and on the timely identification and resolution of issues;
- Adopting, implementing, maintaining and continuously updating management and monitoring procedures to ensure occupational health and safety and to protect the most significant environmental aspects;
- Identifying quality indicators that reflect customer evaluation criteria and priorities, as well as areas addressed by the company's strategic direction;
- Identifying, for each current or planned activity, potential risks to personnel, environmental impacts, and business continuity issues, in order to proactively adopt measures aimed at eliminating or minimizing any hazards;
- Periodically reviewing risk assessments regardless of any changes that may have occurred;
- Implementing all measures required by law regarding occupational health and safety and environmental protection, ensuring that company activities do not pose risks to internal or external collaborators nor threaten future generations;
- Providing the necessary financial, technological, and human resources to achieve the established objectives;



- Understanding market trends in order to assess the company's competitive position and seize opportunities to maintain or improve its market share;
- Training and educating personnel to perform their activities safely, protecting both themselves and others, while respecting the environment;
- Ensuring training and development programs that guarantee the required levels of competence and professional growth;
- Involving personnel in the management and continuous improvement of the Integrated Management System and its objectives, recognizing as fundamental that every employee is aware:
 - Of their value within the operational chain;
 - Of the importance of their actions in achieving expected results;
 - Of their responsibilities regarding health and safety and environmental protection;
- Providing for prompt intervention measures in the event of anomalies, non-conformities, or emergencies, ensuring the adoption of appropriate corrective actions to prevent recurrence;
- Verifying that the activities carried out by suppliers and subcontractors comply with current occupational health and safety and environmental regulations;
- Providing high-quality products and services with an excellent performance-to-price ratio;
- Maintaining an active and dynamic Management System that adapts to changes in the historical, social, cultural, legal, and economic context;
- Establishing continuous improvement objectives aimed at enhancing overall company performance while reducing workplace accidents, occupational illnesses, emergency situations, and environmental impacts;
- Making available and communicating to all interested parties (Authorities, Customers, Suppliers) the necessary information regarding quality, health and safety, environmental impacts generated by company activities, achieved objectives and targets, and improvement programs.

In order for this Policy to be translated into concrete actions, it is essential that it is understood, implemented, and supported at all levels of the organization.

This Policy, which is reviewed annually by Management, serves as the reference framework for the yearly definition of company objectives formalized in Improvement Plans, as well as for evaluating the adequacy of resources and the performance of company processes.

Medial International S.p.A. Management

